



WORCESTERSHIRE & HEREFORDSHIRE
LADIES COUNTY GOLF ASSOCIATION
AND
WORCESTERSHIRE & HEREFORDSHIRE
LADY VETERAN GOLFERS' ASSOCIATION



PRIVACY STATEMENT

Scope of Privacy Policy

We are committed to maintaining the privacy and confidentiality of information provided by you to us. This privacy policy describes our current policies and practices about personal data collected by us from you directly and/or through your Club Delegate. The term 'personal data' refers to personally identifiable information about you as defined in the General Data Protection Regulations (GDPR)

Notification of change to privacy policy

We are continually improving our methods of communication and because of these ongoing changes, changes in the law and the changing nature of technology, our data protection practices will change from time to time. If and when our data practices change, we will notify you accordingly.

Collection of personal data including email addresses: You may choose to receive information or services from us. When you contact us, we request personal information about you such as your name, postal address, email address and telephone numbers. The information you provide is either manually or electronically stored.

Use of Personal data: We will use your personal data to fulfil your instructions and requirements and we will ask only for data that is adequate, relevant and not excessive for those purposes. Where we send you information for any purpose, it may be sent by email or post. When we ask you for personal data it may be for any of the following purposes:

- **To contact you to inform you of our services or events.**
- **To send you regular update on issues we think will be of interest to you.**
- **To send you requested information on our people and services.**
- **To use your personal data in connection with your access to information and material on our website.**
- **To use your personal data in relation to or arising from our events and publications.**
- **To administer this website and help us improve our services.**
- **To issue invoices, manage accounts and records and collection of payments and debts.**

Unsubscribe: We hope you will be pleased with our information and services. However, if you do not wish to receive emails from us and want to be removed from our electronic mailing list, please email us at the address given below with "email unsubscribe" in the subject heading. If you also wish to be removed from our postal database, please let us know by emailing us at the address given below with "mail unsubscribe" in the subject heading or writing to us at the address given below.

Anonymous data collection via our website: In addition to the information we collect as described above, we use technology to collect anonymous information about the use of our website. For example, our webserver automatically logs which pages of our website our visitors view, their IP addresses and which web browsers they use. This technology does not personally identify you – it simply enables us to compile statistics about our visitors and their use of our website. Our website contains hyperlinks to other pages on our website. We may use technology to track how often these links are used and which pages on our website our visitors choose to view. Again, this technology does not identify you personally – it simply enables us to compile statistics about the use of these hyperlinks.

Disclosure of your personal data: We do not share, sell or distribute your personal data with unrelated third parties, except as otherwise provided for in this privacy policy and under these limited circumstances. Personal details would only be released to assist the emergency services if a member became unwell whilst she was engaged in a county competition or match.

Data access and correction: Upon receipt of your written request and enough information to permit us to identify your personal data, we will disclose to you the personal data we hold about you. We will also correct, amend or delete any personal data that is inaccurate. Requests to delete personal data are subject to any applicable legal and ethical reporting or document retention obligations imposed on us. It will be your responsibility to let W.H.L.C.G.A and/or W.H.L.V.G.A know if your personal data needs to be amended at any time.

Links to other websites: Our website may contain hyperlinks to websites that are not operated by us. These hyperlinks are provided for your reference and convenience only and do not imply any endorsement of the activities of such third-party websites or any association with their operators. We do not control these websites and are not responsible for their personal data practices. We urge you to review any privacy policy posted on any site you visit before using the site or providing any personal data about yourself.

Privacy: Our website is provided by Gemini Network Media on behalf of the W.H.L.C.G.A. The W.H.L.C.G.A and the W.H.L.V.G.A uses this website to provide online information and competition management. Access to this website is limited to selected members of the W&H Ladies County executive committee who need access for supplying and maintaining information relative to the primary functions of the website, as stated above. The W.H.L.C.G.A and the W.H.L.V.G.A will transfer from its own database system only those personal details relevant to County matters. These details will be used solely for the following purposes:

1. Communication between players to facilitate the management of matches and competitions
2. Communication between County Officials and competitors to promote accessibility and enable the effective and smooth running of the County.
3. Contact information may be passed to W.H.L.C.G.A and W.H.L.V.G.A database systems to maintain up to date contact information.

You can visit the website specific privacy policy by clicking on this link: <https://www.whlcga.co.uk>

W.H.L.C.G.A contact details: Lyn Robinson (County Secretary) 15 Fordham House, Clopton Road, Stratford Upon Avon, Cv37 6UE. Email: lyn@nepcom.co.uk

W.H.L.V.G.A contact details: Valerie Evans (WHLVGA Captain), 19 Dugard Way, Droitwich Spa, WR9 8UX. Email: valerie.evans11@btinternet.com